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To: U.S. Patent and Trademark Office – From: Christian R. Andersen
Examiner: J. E. AVELINO
Group Art Unit: 2143 Sr. Paralegal – Intellectual Property

Fax: 703-872-9306 Pages with 3
Cover:


FORMAL SUBMISSION OF:

- 1) Request for Continued Examination (RCE) Transmittal; and
- 2) Petition for Two Month Extension of Time

Title: GRAPHICAL USE INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK MANAGEMENT
Serial No. 09/539,972
Filing Date: March 31, 2000
First Named Inventor: Boris S. ELMAN
Atty. No. 99-837

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


Christian R. Andersen

Date of Transmission: April 23, 2004